

Dear Customer,

We are pleased to provide you with the latest version of xChekPlus® software. This software has been developed in accordance with our standard operating procedures for designing, developing, verifying and validating software products to ensure that products meet specified requirements.

The software has been fully tested to confirm that this version meets planned requirements and provides accurate results and functions as intended. It was developed to meet detailed software version requirements.

Development and testing has been reviewed and approved according to our internal processes, which include but are not limited to, the audit of project records and the verification that all processes have been completed. Once all required steps have been completed the software is made available for customer use.

In addition, our Westbrook facilities are certified to ISO 9001:2008 standards. This means that our Quality Management System (QMS) development, implementation, maintenance, manufacturing and continual improvement processes have been reviewed by a third-party auditor, SGS, the world's leading inspection, verification, testing and certification company. Achievement of ISO certification is voluntary and ongoing, and our Westbrook facility and its QMS processes consistently pass audit and receive periodic ISO recertification.

Sincerely,



Melissa M. Hills
World Wide Technical Service Manager
IDEXX Livestock, Poultry and Dairy